

AMBULANCE OPERATOR TRAINING PACKET OVERVIEW

Page 1: Ambulance Operator Check List

The purpose of the first(upper) section of the packet will serve as the overall tracking portion of the program. All record of certifications and test results will be maintained at station level. When this top section of page 1 has been completed, the station representative should forward the completed credentialing application to DES for approval.

The second(lower) section serves as benchmarks that should be met during operator training at the station level. The goal of this training is to ensure that the Ambulance Operator Candidate will have knowledge-based skills in operating and maintaining the unit. The Ambulance Operator Candidate will be able to check general safety items and provide a safe mode of transportation to and from emergency calls and all destinations involved. These benchmarks are meant to be a minimum qualifying requirement. If further training is required to accomplish the goal of safety and effectiveness, each station should adjust their training program appropriately.

Page 2: Ambulance Operator: EMS Skills Check List

Section 1-Stretcher: The Candidate will learn basic operation of all controls and functions of the stretcher that will be utilized on their unit. Also how to properly decon/clean and care for the stretcher to ensure safe operation for our personnel and the patient being transported. Strategies for moving the stretcher on uneven surfaces and at different heights will be very important. Also every attempt should be made to have the candidate familiarized with the powerload stretcher DES uses on the paramedic units.

Section 2- Stair Chair: The candidate will learn basic operation of all controls and functions of the stair chair that will be utilized on their unit and how to properly decon/clean it. Proper lifting and carrying strategies/techniques and how to descend stairs utilizing the track system to ensure personnel and patient safety. The candidate should also learn to recognize when and why to use this device.

Section 3- Unit/Supplies Familiarization: The candidate will learn names and locations of the equipment and supplies carried on their unit. This is important to the provider caring for the patient. The driver should be able to be sent to the unit to any supplies or equipment needed as to not delay patient care. The candidate should also know some of the initial equipment needed depending on call type.

Section 4- Scoop Stretcher/Backboard Operations: The candidate will learn how to assist the provider in transferring patient to a backboard and/or scoop stretcher. Candidate will also learn lifting techniques and strategies for transferring to and from the stretcher.

Section 5- EMS Radio Operations: The candidate will learn to properly communicate utilizing the mobile and portable radios on their unit. Using the correct TAC channels for the incident, SME operation, terminology, how to request an ALS Rendezvous, emergency button operation and how and what to do in the event a signal 13 needs to be called in.

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Section 6- Reeves Sleeve/Mega Mover Operations: The candidate will learn how to assist the provider with moving the patient to the device. Candidate will also learn proper lifting and carrying strategies/techniques.

Section 7- Basic Ambulance Operations: The candidate will learn to practice BSI and scene safety and types of problems that may occur during an incident. Must have knowledge of the first due and local area hospitals, response codes and hospital status. Also operation and care of the equipment on the unit, recognizing uncontrolled bleeding, filling out the stat pad while the EMT is providing care and asking questions, identifying access and egress for the patient, equipment and personnel.