

	Queen Anne's County Fire & EMS Commission Operations Manual	No. 03.06
		Effective Date: February 11, 2008
	Ambulance Alert Policy	Revised Date: March 3, 2016

I. SCOPE

- A. This policy applies to all Queen Anne's County EMS service personnel.

II. PURPOSE

- A. Define the Ambulance Alert Policy.

III. RESPONSIBILITY

- A. All personnel affiliated with a Queen Anne's County Volunteer Fire Department will be responsible for ensuring strict adherence to this policy.

IV. POLICY

- A. The County's Public Safety Answering Point (PSAP) will utilize Emergency Medical Dispatch (EMD) to prioritize and dispatch Emergency Medical Services (EMS) units.
- B. Queen Anne will assign the appropriate resources to each EMS call.
 - 1. Queen Anne will dispatch the current volunteer EMS unit within their first due area.
 - 2. Queen Anne will also dispatch the closet appropriate staffed unit(s) either being an ALS or a BLS unit or both depending on the type of call.
 - 3. Alpha responses only require a BLS unit response. If a BLS unit is in service and the closest resource at the time of dispatch it will be the only resource dispatched.
- C. All calls will be dispatched by the County's PSAP.
- D. Queen Anne will utilize the Placing Volunteer Staffed EMS Units In-Service Policy located in the FEC Operations Manual Section 3 Subsection 03.07 for further guidance.

- E. Volunteer EMS personnel will have 5 minutes to answer the initial alert.
1. Stations answering the initial alert within 5 minutes will be re-alerted at the 5 minute mark if a full crew is not available.
 2. Stations not answering the initial alert within 5 minutes will not be re-alerted.
 3. Stations without a crew within 8 minutes will be placed in service if the resources are not needed.
 4. Delta and Echo responses should be evaluated based on the need of the patient and closest resources should be evaluated to fill that need.

William H. Faust, Chairman
Queen Anne's County Fire & EMS Commission